



Practice Manager - The Milton Surgery

Salary: Competitive, depending on experience

Hours: To be discussed

Location: The Milton Surgery in Weston-Super-Mare

We are looking for a Practice Manager ready to lead and inspire our practice team. The Milton surgery is well-established and respected GP practice serving approximately 9000 patients. We pride ourselves on delivering high-quality patient care whilst fostering a supportive, inclusive, fun and sociable working environment.

We are part of Pier Health super partnership and primary care network. Whilst each practice within Pier Health maintains their own identity and autonomy, they benefit from overarching support from Pier Health. This means that the surgery enjoys some of the benefits of being part of a bigger organisation, without losing the enjoyment of working within a smaller team in the practice.

We are seeking an exceptional Practice Manager to join our ambitious and forward-thinking practice. This is a fantastic opportunity for an individual who enjoys leading people, driving improvement, solving complex challenges, and helping shape the future direction of a growing organisation.

As Practice Manager, you will be at the heart of our practice, working alongside our GP Partners, clinical team, and support staff to ensure we continue to provide high-quality, safe, and accessible care to our patients. You will play a key role in developing our services, supporting our workforce, maintaining financial sustainability, and ensuring the practice remains responsive to the ever-changing NHS landscape.

This is a varied and rewarding leadership role where no two days are the same. You will be responsible for the overall operational management of the practice whilst supporting the Partners in delivering our strategic objectives.

You will:

- Provide visible and effective leadership across the organisation.
- Lead, motivate, and develop a multidisciplinary team.
- Manage the day-to-day operations of the practice.
- Support financial planning, budgeting, and business performance.
- Ensure compliance with CQC standards, NHS contractual requirements, and information governance regulations.
- Drive quality improvement initiatives and service development.
- Support workforce planning, recruitment, and staff wellbeing.
- Build strong relationships with patients, stakeholders, the primary care network – Pier Health, and wider NHS organisations.
- Help shape and deliver the practice's long-term vision.



We are looking for someone who combines strong operational management skills with strategic thinking and excellent people skills, who is passionate about delivering excellent services for patients while creating an environment where staff can thrive.

What We Offer

- A supportive and collaborative Partnership.
- An opportunity to influence the future direction of the practice.
- A committed and experienced team.
- Ongoing professional development opportunities.
- NHS Pension Scheme.
- Generous annual leave entitlement.
- A positive and supportive working culture.

If you are excited by the opportunity to lead, innovate, and make a lasting impact, we would love to hear from you.

Closing Date: 17 July 2026

Interview Dates: week beginning 17 August 2026, subject to candidate availability

For an informal discussion about the role, please contact Shirley.smith29@nhs.net.

To apply, please submit your CV and a covering letter outlining why you are interested in the role and how your experience meets the requirements of the position to the following email address: bnssg.milton.recruitment@nhs.net